



PRIVACY POLICY

The Spiritualist by Soul Essence Network
Last updated: September 2026

At The Spiritualist, your privacy matters.

This Privacy Policy explains how **Leila van Gom Regalado**, operating under **The Spiritualist by Soul Essence Network**, collects, uses, stores and protects personal information when you visit our website, purchase a product or service, book a session, join a program, communicate with us, or otherwise interact with The Spiritualist.

By using this website or providing your personal information, you acknowledge that you have read this Privacy Policy.

1. WHO IS RESPONSIBLE FOR YOUR PERSONAL DATA?

The data controller responsible for the processing of your personal data is:

Leila van Gom Regalado

NIF/DNI: 43332032D

Trading/business name: The Spiritualist by Soul Essence Network

Address: Calle Las Caracolas 9bj, La Caleta de San Miguel de Tajao, 38588

Arico, Santa Cruz de Tenerife, Spain

Email: theofficialspiritualist@gmail.com

Telephone: +34 677 21 96 83

The Spiritualist is a spiritual education, coaching and personal development business.

This Privacy Policy applies to personal data processed in connection with The Spiritualist and its website, services, products, programs, communications and related activities.

2. WHAT PERSONAL DATA MAY WE COLLECT?

Depending on how you interact with The Spiritualist, we may collect and process information such as:

- Full name
- Email address
- Telephone number
- Billing and transaction information
- Information provided when purchasing a product or service
- Information provided when booking a session
- Information provided during coaching, readings, programs or other services
- Communication and correspondence between you and The Spiritualist
- Information submitted through website forms
- Information relating to your participation in programs, workshops or group sessions
- Information required to



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- provide digital products or online services
- Technical information relating to your use of our website, such as IP address, browser, device and website activity
- Marketing preferences and subscription information
- Information you voluntarily provide through social media or other communication channels

We aim to collect only information that is reasonably necessary for the relevant purpose.

3. HOW DO WE USE YOUR PERSONAL DATA?

We may use your personal data to:

- Provide and manage products and services
- Process purchases and payments
- Deliver digital products and online content
- Schedule and manage appointments
- Provide coaching, readings, programs and other services
- Communicate with you about your purchase, booking or participation
- Send confirmations, reminders and administrative information
- Provide customer support
- Manage program participation and access
- Send newsletters, launches, educational content and marketing communications where you have consented or where otherwise legally permitted
- Maintain our records and business administration
- Meet accounting, tax and other legal obligations
- Protect the security and integrity of our website and services
- Respond to legal requests or protect our legal rights
- Improve our website, services and customer experience

We do not use your personal information for purposes that are incompatible with the purposes described in this Privacy Policy unless we are legally permitted or required to do so.

4. LEGAL BASES FOR PROCESSING

Depending on the circumstances, we process personal data on one or more of the following legal bases:

Contract

Where processing is necessary to provide a product or service you have purchased, to manage your booking, or to take steps at your request before entering into an agreement.

Legal obligation

Where processing is necessary for accounting, tax, financial, regulatory or other legal obligations.

Consent



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Where you have given your consent, for example to receive certain marketing communications or for certain non-essential cookies or similar technologies. You may withdraw consent at any time where processing is based on consent.
Legitimate interests

Where processing is necessary for legitimate business purposes, such as maintaining the security of our website, preventing misuse, managing our business and communicating with existing customers, provided that these interests do not override your rights and freedoms.

5. PAYMENT INFORMATION

Payments may be processed through Stripe.

When you make a payment, payment and transaction information may be processed by Stripe in accordance with Stripe's own privacy policy and applicable data protection requirements.

The Spiritualist does not intentionally store your full payment card number or security code.

Stripe may process personal data as an independent controller and/or as a processor depending on the particular service and processing activity.

For more information about how Stripe processes personal data, please refer to Stripe's current Privacy Policy.

6. THIRD-PARTY SERVICE PROVIDERS

We use trusted third-party platforms and service providers to operate The Spiritualist and provide our products and services.

These may include:

Wix

Our website, website hosting, forms, customer/contact management and related website services.

Stripe

Payment processing and transaction management.

Zoom

Online meetings, coaching sessions, group programs, workshops and potentially session recordings where applicable.

WhatsApp

Communication with clients and prospective clients where you choose to contact or communicate with us through WhatsApp.



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Gmail / Google

Email communication, administration and business correspondence.

Wix Email Marketing

Newsletters, marketing communications and email campaigns where applicable.

Calendly

Appointment scheduling and booking management.

Social media platforms

We may use platforms such as Instagram and other social media platforms to communicate with our audience, share content and provide social media links or handles.

These providers may process personal data according to their own privacy policies and contractual obligations.

Where required by applicable data protection law, appropriate contractual and organisational safeguards are used for processing carried out on our behalf.

7. INTERNATIONAL DATA TRANSFERS

Some of the technology providers we use are international companies and may process or store personal data outside the European Economic Area (EEA). Where personal data is transferred outside the EEA, we rely on an applicable legal mechanism for the transfer, such as an adequacy decision, Standard Contractual Clauses or another legally recognised safeguard, where required. For example, Wix states that personal data may be processed or stored in different jurisdictions and that applicable safeguards are used for international transfers. Stripe similarly provides international data-transfer mechanisms for its European operations.

8. EMAIL COMMUNICATIONS AND MARKETING

If you subscribe to our email communications, we may use your name and email address to send you newsletters, educational content, launches, offers and other communications relating to The Spiritualist.

You can unsubscribe from marketing emails at any time by using the unsubscribe link included in our emails or by contacting us directly.

Unsubscribing from marketing communications does not necessarily stop essential administrative or transactional communications relating to a purchase, booking, payment or service.



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9. INFORMATION SHARED DURING SERVICES

During coaching, readings, spiritual sessions, programs or other services, you may voluntarily share personal, emotional, relational, spiritual or other information with The Spiritualist.

We treat information shared in the context of our services with reasonable confidentiality and only use it as necessary to provide the relevant service, manage our relationship with you, meet legal obligations or protect legitimate interests.

Please note that The Spiritualist is not a medical, psychological or psychiatric service. You should avoid providing sensitive information that is not necessary for the service you are requesting.

10. GROUP PROGRAMS, COMMUNITY AND RECORDINGS

If you participate in a group program, workshop, masterclass or community, information you voluntarily share may be visible or audible to other participants. Where group sessions are recorded, participants will be informed where reasonably applicable.

You are also expected to respect the privacy of other participants and not share their personal stories, messages, contributions, images or recordings without appropriate permission.

For more information, please also see our Terms & Conditions.

11. HOW LONG DO WE KEEP YOUR PERSONAL DATA?

We keep personal data only for as long as reasonably necessary for the purposes for which it was collected.

Some information may need to be retained for longer where required by:

- Tax or accounting laws
- Legal obligations
- Contractual obligations
- The establishment, exercise or defence of legal claims
- Legitimate business record-keeping requirements

Marketing information will generally be retained until you withdraw your consent or unsubscribe, unless there is another lawful basis for retaining it.

When personal data is no longer necessary, it will be deleted or securely anonymised where reasonably possible.



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12. YOUR DATA PROTECTION RIGHTS

Subject to applicable law, you may have the right to:

- Request access to your personal data
- Request correction of inaccurate or incomplete information
- Request deletion of your personal data
- Request restriction of processing
- Object to certain processing
- Request data portability where applicable
- Withdraw consent where processing is based on consent
- Object to direct marketing
- Lodge a complaint with a data protection authority

To exercise your rights, contact:
theofficialspiritualist@gmail.com

We may need to verify your identity before fulfilling certain requests in order to protect your personal information.

13. RIGHT TO LODGE A COMPLAINT

If you believe that your personal data has been processed in a way that violates applicable data protection law, you have the right to lodge a complaint with the relevant supervisory authority.

As The Spiritualist is based in Spain, the relevant supervisory authority is the Agencia Española de Protección de Datos (AEPD).

You can find information about exercising your data protection rights and contacting the AEPD through its official website.

14. DATA SECURITY

We take reasonable technical and organisational measures to protect personal data against unauthorised access, loss, misuse, alteration or disclosure.

However, no online transmission or electronic storage system can be guaranteed to be completely secure.

You are also responsible for keeping any passwords, account details or other access information confidential.

15. WE DO NOT SELL YOUR PERSONAL DATA

The Spiritualist does not sell your personal data.

We may share information with service providers where this is necessary to operate our business, provide services, process payments, manage communications, schedule appointments, provide online services or comply with legal obligations.

Such sharing does not mean that we sell your personal information.



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16. SOCIAL MEDIA

The Spiritualist may maintain profiles or pages on platforms such as Instagram and other social media networks.

If you interact with us through social media, the relevant platform may independently collect and process information about you according to its own privacy policy.

If you voluntarily share your social media handle or profile information with us, we may use that information to communicate with you or respond to your request.

We do not control how third-party social media platforms process personal data within their own services.

17. COOKIES AND SIMILAR TECHNOLOGIES

Our website may use cookies and similar technologies provided by Wix and/or third-party service providers.

Some cookies may be technically necessary for the website to function. Other cookies or similar technologies may be used for analytics, preferences, marketing or other purposes.

Where consent is legally required, we will request your consent before placing or using the relevant non-essential cookies or technologies.

You may manage your cookie preferences through the cookie settings provided on the website.

Where applicable, further information about the specific cookies used by the website will be provided through our Cookie Policy or cookie-management tools.

18. LINKS TO OTHER WEBSITES

Our website and communications may contain links to third-party websites, platforms or services.

We are not responsible for the privacy practices, security or content of third-party websites.

We recommend reviewing the privacy policy of any third-party website before providing personal information.

19. CHILDREN

Our services and website are not intentionally directed at children.

We do not knowingly collect personal information from children where such collection is prohibited by applicable law.

If you believe that a child has provided personal information to us without appropriate authorisation, please contact us so that we can take appropriate action.



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20. CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time to reflect changes in our business, services, technology, legal requirements or data-processing practices. When we make changes, we will update the “Last updated” date at the top of this Privacy Policy.

Where required by law, we will provide additional notice or obtain consent for material changes.

21. CONTACT

If you have questions about this Privacy Policy, how your personal data is handled, or wish to exercise your data protection rights, please contact:

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